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STATION APPROACH, CHERRY TREE RISE, BUCKHURST HILL, ESSEX, IG9 6EY

Supplier Survey

April 2013

In comparison with your other customers, how would you score JP in the following set of questions.

| | | Bad | Poor | Average | Good | Very good |
|---|---|-----|------|---------|------|-----------|
| 1 | Do JP enquiries include all necessary detail for your company to produce an accurate Quotation. | | | | | |
| 2 | Are JP Purchase Orders clear and contain all necessary purchasing information | | | | | |
| 3 | Do JP Purchase Orders convey all quality requirements effectively. | | | | | |
| 4 | Are any costs for carriage, packaging and certification always stated on the JP PO. | | | | | |
| 5 | Are delivery dates stated on JP POs in line with delivery times stated on your quotation. | | | | | |
| 6 | How effective are JP in progressing through outstanding deliveries. | | | | | |
| 7 | How responsive is JP in providing information where there has been a problem with a delivery | | | | | |

Any additional comments.

Please e-mail your responses to myself (tony@jpaero-com-eng.co.uk) *or* fax the survey back to 020 8505 0697.

Many thanks,

Tony Hayball.

Signed.....

Name.....

Position

Date.....



Thank you for completing our survey.

